

Certification is conditional on maintaining the required performance standards throughout the certified period of registration
The British Assessment Bureau, 30 Tower View, Kings Hill, Kent, ME19 4UY

The management system of Certificate Number 190974

Ventrica Limited

Tylers House, Tylers Avenue, Southend-on-Sea, SS1 2BB

has been assessed and certified as meeting the requirements of

ISO 9001:2015

for the following activities

Provision of a full range of outsourced contact centre services throughout the UK

Further clarifications regarding the scope of this certificate and the applicability of requirements may be obtained by consulting the certifier.



8289

Valid from

Initial Certification: 05 December 2011
Latest Issue: 19 December 2023
Expiry Date: 04 December 2026
subject to annual assessments

Authorised by

Mike Tims Chief Executive Officer



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Certificate issued by Amtivo Group Limited, trading as British Assessment Bureau

 $The \ validity\ and\ status\ of\ this\ certificate\ can\ be\ verified\ by\ using\ the\ UKAS\ CertCheck\ website\ at\ certcheck.ukas.com$